

Returns Policy

- 1. All returns must be made within 14 days of receipt of goods.
- 2. All items originally supplied in manufacturers/distributors boxes, must be returned in their original packaging.
- 3. Return of goods will not be accepted without authorization.
- 4. Returned goods must be accompanied by a credit request (P.T.O.) indicating Order number, Invoice number and the reason for return.
- 5. Credits will only be issued on receipt of goods in a satisfactory condition.
- 6. Goods returned through incorrect ordering will be credited less a 15% handling charge and initial forwarding freight costs and return costs will be to the customer account.
- 7. Goods specially purchased or manufactured to meet customer requirements, goods in any way re-worked/painted or goods damaged by the customer will not be accepted for credit.

the goods were purchased.

Discount

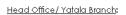


For Return/Credit enquiries, please contact the sales department at the branch where











REQUEST FOR TAX CREDIT ADJUSTMENT

DATE:				
				<u> </u>
REASON FOR TAX CREDIT REQ (PLEASE TICK ONE)		i ERROR IROR ROR	□KEYING ERROR □OVER ORDERED □FAULTY PRODUCT □REQUIRED DIFFERENT GOODS	
ITEM RETURNED:				
QUANTITY:CORRECTED PRICE PER UNIT EX GST (IF APPLICABLE):				_
CORRECTED PRICE PER UNIT				
REASON FOR RETURN:				●
				Discount
ITEM RETURNED:				_
QUANTITY:				Technical
CORRECTED PRICE PER UNIT EX GST (IF APPLICABLE):				Advice
				T.,
_				o lo
	*** OFFIC	E USE ONLY ***		Universal Range
HAS CUSTOMER FOLDER BEEN UPI		□YES	□NO	Natige
THIS SECTION	MUST BE COMPLETED BEFO	DRE CREDIT CAN BE API	PROVED AND PROCESSED	\triangle
RESTOCKING FEE:	□YES		□NO	OPEN
GOODS RETURNED BY:		DATE RETUI	RNED:	Yatala 7.00-4.00 Toowoomba 7.30-4.3
			SSED:	
				Australian Owned

Head Office/ Yatala Branch:

9 Gassman Drive, Yatala QLD 4207

Telephone (07) **3489 9999** , Facsimile (07) **3489 9988**

E-mail sales@nutandboltfactory.com.au

Toowoomba Branch:

347 Taylor Street, Toowoomba QLD 4350

Telephone (07) 4634 0677, Facsimile (07) 4634 0699

